

Liability Claims



In the event of injuries or damage to property of others which you allegedly caused:

1. Call us to report the claim.
2. Forward any correspondence, including a summons from an attorney representing the other party.
3. Do not discuss the claim with the other party or their attorney. Refer them to your insurance company's claims adjuster or to us.

After we report the claim to the insurance company, the claims adjuster will:

1. Contact you to discuss the incident that allegedly caused the injury or damage to the property
2. Deal directly with the other party and/or attorney to handle the claim

**If at anytime the claim is not being handled to your satisfaction
or should you need assistance, please contact**

Karen Lockrow, klockrow@marshallsterling.com / 518-943-3900 ext. 1043

GENERAL/PRODUCT LIABILITY CLAIM

LOSS

Date _____
Location _____
City _____ State _____

DESCRIPTION OF ALLEGED INCIDENT

INJURED

Name _____ Phone _____
Address _____
City _____ State _____ Zip _____
Extent of Injury _____

PROPERTY DAMAGE

Name _____ Phone _____
Address _____
City _____ State _____ Zip _____
Type of Damage _____
Extent of Damage _____

WITNESSES

Name _____ Phone _____
Address _____
City _____ State _____ Zip _____

LAWSUIT FILED Check if N/A

County and state where filed _____ Date of service _____

INSTRUCTIONS TO INSURED:

1. Provide all documents you have regarding this incident.
2. Provide a copy of the lawsuit, if filed
3. Obtain and provide all documents available to the claimant, including medical bills.
4. Provide all internal documents including accident investigation, repair and maintenance records, etc.
5. Maintain a list of names and addresses of any witnesses to the incident or employees who may be able to provide details on the product or location involved in the incident.
6. If a product is involved and you have the product, save it for inspection by the claims adjuster or an expert named by the insurance company.
7. The claims adjuster will work directly with the claimant or his/her attorney; you should not interact with the claimant yourself.
8. Expect to be contacted by the claims adjuster within 48 hours.
9. If there is any reason that you need to be contacted immediately, please let us know.