



## YOUR CONTACT TEAM

*Your dedicated team of insurance professionals are here to assist you  
with all your insurance needs*

**Corey Martire**

*Account Manager*

**Phone: 845-677-3434 Ext 2730**

[cmartire@marshallsterling.com](mailto:cmartire@marshallsterling.com)

*Review of coverages, exposures  
and policy placement*

**Andy Castilla**

*Customer Service Representative*

**Phone: 845-343-2138 Ext 2182**

[acastilla@marshallsterling.com](mailto:acastilla@marshallsterling.com)

*Policy changes, coverage questions  
and general service*

**Hannah Corbett**

*Assistant Customer Service Representative*

**Phone: 845-343-2138 Ext 2153**

[hcorbett@marshallsterling.com](mailto:hcorbett@marshallsterling.com)

*General service and billing  
inquiries*

*Need to report a claim? Speak with our dedicated claim professionals:*

**Megan Hudson**

*Claims Supervisor*

**Phone: 845-454-0800 Ext 2297**

[mhudson@marshallsterling.com](mailto:mhudson@marshallsterling.com)

*Initial claim reporting and guidance.*

# SERVICE MODEL

*Marshall & Sterling provides a suite of special products and services uniquely tailored to fit your specific needs.*



## Lifelong Insurance Strategies

We are here for you through all the changes in life, protecting the things you love most. From buying your first or second home, starting a business, getting married, adding teenage drivers or looking to get into that retirement condo. We are here every step of the way as your life changes so does your coverage and needs.



## Professional Advice

Our dedicated licensed staff will not only advise you on the proper coverages to protect you, they will give you choices, allowing you to decide the best coverage to fit your needs.



## Advocates

We are your advocates, when you have questions on your policy, claim, or billing we are here to work with the insurance company on your behalf.



## Regular Reviews

Depending on your coverage choices we will provide you with regular scheduled reviews of your policies. Our renewal reviews not only discuss your current policies but any changes in your life that may affect your coverage needs.



## Options

We work with over 25 top insurance carriers, offering competitive pricing and top-notch coverage.



## Claims

Dedicated team agency claims specialist to assist you through your claim, advocating for you throughout the process.



## Account Manager Teams

Dedicated team of service representatives to assist with your lifelong strategies and needs. Providing everyday service and guiding you through your insurance needs.



## Our People Are Your Best Insurance...

*More than simply a corporate tag line, these words have become the very cornerstone of our company. Since 1864, when Joseph H. Marshall began insuring carriage owners in Poughkeepsie, NY, Marshall & Sterling has provided unparalleled service and support to our distinguished clients.*

*Sterling Client Services represents a new level of personal risk management for our distinguished clientele, designed to protect more than just possessions, but a lifestyle as well. Our account management professionals exceed our clients' expectations, and as employee-owners, we take extraordinary care to ensure our clients have the finest insurance coverage possible. Our pride in ownership drives us to be an insurance agency unlike any other.*